PERSONNEL JOB DESCRIPTIONS

Full Time Positions:

- Library Director (Professional / Administrative Salaried) Shirley Vonderhaar (hired September 1987)
- Assistant Library Director (Professional / Administrative Salaried) Dawn Schrandt (hired August 2011)
- Young and Emerging Adult Services Librarian (Professional regular hourly full-time position) Paul Zurawski (hired as Clerk in June 2012; promoted to FT Librarian June 2015)

Part Time Positions:

- Children's Librarian (Professional / paraprofessional regular part-time) Christa Palm (hired August 2023)
- Senior Services Programmer (Paraprofessional part-time) Ann Boeckenstedt (hired May 15, 2018, position modified May 22)
- Technical Services Clerk (Paraprofessional / clerical regular part-time) Brian Alm (hired into this position July 2022, Hired as circulation and shelving clerk July 2015 Blended position)
- Circulation, Shelving, and Processing Clerks (Clerical / support regular part-time (20+ hours) or part-time (less than 20 hours) Jo Amunson (hired January 2008), Sarah Keffeler-Gibson (hired November 2012), Debbie Gudenkauf (hired May 2015), Brian Alm (hired July 2015), Samantha Burds (hired November 2021), and Audrey Maiers (hired June 2023),
- Programming Clerk (Clerical / support part-time) currently unfilled
- Library Aide (Support) AARP Position currently unfilled

General Notes:

Some tasks will rotate depending on the time and responsibilities of various personnel. These tasks include but are not limited to:

Processing materials Displays and exhibits Cleaning, dusting, etc. Shelving Shelf reading Other duties as assigned

All staff are expected to perform these "General Library Duties".

- 1. Work circulation desk.
- 2. Answer telephone.
- 3. Answer reference and reader's advisory questions.
- 4. Assist patrons in the use of the public access catalog.
- 5. Assist / instruct patrons in the use of the computers and / or Internet.
- 6. Handle fees.
- 7. Shelve materials.
- 8. Shelf read.
- 9. Assist patrons in use of the library and finding materials.
- 10. Assist / instruct patrons in the use of the library equipment (copier, reader printer, projection system)
- 11. Open and close library (librarians).
- 12. Give library tours.
- 13. Assist with programming.
- 14. Cooperate with staff and volunteers in performing tasks essential to the achievement of efficient library operation.
- 15. Assist in training and work with volunteers of all ages.
- 16. Maintain policies and procedures approved by the City Council and Library Board of Trustees.
- 17. Enter patron data into the computer system (if working circulation desk).
- 18. Perform minor repairs.
- 19. Process materials.
- 20. Light janitorial duties.
- 21. Perform any duties as assigned by library director.

Priority for all staff is customer service.

Helping the customer comes before ALL other duties.

LIBRARY DIRECTOR – Shirley Vonderhaar

- 1. Title: Library Director
- 2. Reports to: James Kennedy Public Library Board of Trustees
- 3. Purpose and scope of the job:
 - Administrative and professional work in directing all the personnel and activities of the James Kennedy Public Library.
 - Involves direction, planning, coordinating, and controlling all the activities and personnel of an active, medium-sized municipal public library.
 - Supervises a minimum of ten employees, both full and part-time, as well as a variety of volunteers.
 - Is a City of Dyersville employee.
 - Works with the library staff, library Board of Trustees, city government officials and staff, and State Library of Iowa to provide the best possible library service to residents of the City of Dyersville.
 - Work is carried out in accordance with policies established by the James Kennedy Public Library Board of Trustees
- 4. Specific duties:
 - Administration and management
 - Direct management and supervision of Assistant Director and Librarians
 - Adult fiction print collection development and related programming
 - Electronic (eBooks, eAudio, streaming video, databases, etc.) collection development
 - Library of Things collection development and related programming
 - Cataloging children's print materials, young adult print materials, and adult fiction materials
 - Supervision of all collection development
 - Supervision and maintenance of collection (arrangement and weeding)
 - Supervision of cataloging and classification (including original cataloging)
 - Reference (assisting patrons in locating information)
 - Reader's advisory (advising patrons on choosing books and materials)
 - Management of automation and technology processes
 - Information literacy (teaching patrons how to use the library)
 - Grant writing
 - Supervision of all programming
 - Supervision of public relations activities
 - Supervision of maintenance and troubleshooting of public and staff computer workstations and other devices
 - Supervision of library website
 - Compilation of statistics and reports
 - Allocation of materials budget
 - Preparation of preliminary annual budget
 - Administration of annual budget
 - Recommendations of new policies; revisions of existing policies
 - Authorized to sign contracts on behalf of the Board of Trustees
 - Continuing education

- Attendance at Board Meetings, Agency meetings, County Meetings, etc.
- Related work as required
- 5. Knowledge, abilities, and skills:

Required:	 Knowledge of the mission, purpose and policies of the library Knowledge of books, authors, and publications in all formats Knowledge of the principles and practices of librarianship Knowledge of good customer service principles with an ability to deal professionally with both the public and library staff as well as establish and maintain effective working relationships with employees and the general public. Knowledge of computers, library technology, and automated systems Ability to utilize computer and other technology and run basic computer programs, including but not limited to Microsoft Office, Internet browsers, email, etc. Ability to supervise employees and volunteers at all levels of expertise Ability to plan, organize, and carry out library activities Ability to prepare and maintain work records Ability to deal with the public in difficult and general work situations Ability to work with other city employees Skill in the use and care of standard library and office equipment 	
Preferred:	Understanding of the unique needs of rural communities Knowledge of grant writing procedures Knowledge of public relations and publicity methods Ability to prepare and defend budgets Knowledge of programming techniques	
Education and experience:		

Required: MLS or equivalent

Preferred: Experience in professional public library service Experience in administration and management Experience in budgeting

7. Full-time salaried position

6.

Adopted 8/1988; revised 11/92; 10/93; 5/96; revised 2/2002, 7/04, revised 6/07, reviewed 1/10, revised 5/11, 5/2014, reviewed 11/2015; updated by staff 3/2021 for City Compensation Study; revised 9/2021

ASSISTANT DIRECTOR – Dawn Schrandt

- 1. Title: Assistant Director
- 2. Reports to: Library Director
- 3. Purpose and scope of the job:
 - Administrative and professional work of assisting the director in supervising the day-to-day operations of the James Kennedy Public Library
 - Involves direction, planning, and coordinating all the activities of the Circulation and Technical Services departments in an active, medium-sized municipal public library
 - Responsible for Marketing and Public Relations duties including but not limited to:
 - Assignment and / or preparation of public relations materials (newspaper columns, fliers, calendar of events, displays, newsletters, etc.)
 - Maintenance of website
 - Collection development and related programming in select areas media (audio, visual materials), adult non-fiction print collection, inspirational fiction print collection
 - Supply management
 - Is a City of Dyersville employee
 - Works with the Library Director and other library staff to provide the best possible service to the City of Dyersville
 - Is person in charge of the library when the library director is unavailable
- 4. Specific Duties:
 - Management of Circulation Department
 - Management of Technical Services Department
 - Management of Information Technology
 - Coordinates the volunteer program, including management and supervision of all volunteers and community service persons
 - Marketing and public relations, including but not limited to preparation of fliers, monthly calendar of events, weekly email newsletter, press releases, PSAs, weekly newspaper columns, and supervision of display space (in collaboration with other staff)
 - Maintenance of library website
 - Inspirational Fiction collection development and programming
 - Adult nonfiction collection development and programming
 - Media collection development and programming (in collaboration with other staff)
 - Reference, including primary responsibility for Internet and Web Searching
 - Reader's advisory (advising patrons on choosing books and materials)
 - Supervision of overdue materials procedures
 - Assist with cataloging and classification
 - Assist with grant writing, research, and review

- Supervision of Interlibrary Loan Services
- Supervision of mending and repairing of materials in all formats
- Information literacy
- Circulation
- Assist patrons with computers (word processing, web searching, etc.)
- Responsible for opening at least one morning per week, working the evening and closing one evening per week, and / or working one or more weekend shift.
- Represents the James Kennedy Public Library at meetings, conferences, etc., as deemed appropriate by the Library Director
- Responsible for managing the library when the Director is unavailable
- Continuing education
- Related work as required
- 5. Knowledge, Abilities, and Skills:

Required: Knowledge of the mission, purpose and policies of the library Knowledge of the principles and practices of librarianship Knowledge of good customer service principles with an ability to deal professionally with both the public and library staff as well as establish and maintain effective working relationships with employees and the general public.

> Knowledge of computers, library technology, and automated systems Ability to utilize computer and other technology and run basic computer

programs, including but not limited to Microsoft Office, Internet browsers, email, etc.

Ability to supervise employees and volunteers at all levels of expertise Ability to communicate effectively, both orally and in writing Ability to plan, organize, and carry out library activities Ability to prepare and maintain work records

Preferred: Knowledge of cataloging and classification Knowledge of interlibrary loan Knowledge of grant writing procedures Knowledge of marketing and public relations Knowledge of social networking, including websites, blogs, Facebook, Twitter, etc.

6. Education and Experience:

Required: MLS or equivalent

Preferred: Experience in professional public library service Experience in administration and management

7. Full-time salaried position

Approved 8/2011, revised 5/2014, 11/2015 updated by staff 3/2021 for City Compensation Study; revised 9/2021

YOUNG AND EMERGING ADULT SERVICES LIBRARIAN - Paul Zurawski

- 1. Title: Young and Emerging Adult Services Librarian
- 2. Reports to: Library Director
- 3. Purpose and scope of the job:
 - Professional work in the following areas:
 - Young Adult Services ages 12-17; includes:
 - Collection development for youth 6th -12th grade
 - Programming, including outreach programs for youth 6th -12th grade
 - Coordinator of TACKL (Teen Advisory Council for the Kennedy Library)
 - Emerging Adult Services ages 18 25; includes:
 - Programming, including outreach programs for adults 18 25
 - Information Technology and Gaming Services includes:
 - Management of the library's social networking presence, including but not limited to Facebook, Twitter, YouTube, and Instagram
 - Gaming collection development and programming
 - Routine maintenance and troubleshooting of staff and public computers, including towers, laptops, tablets, eReaders, and other mobile devices
 - Programming and classes, including development of instruction sheets on using towers, laptops, tablets, eReaders, and other mobile devices
 - Collection development of periodicals, magazines and newspapers
 - Involves directing, planning, coordinating, and controlling all the activities in a department or program area of an active, medium-sized municipal public library
 - Includes but is not limited to programs within the library and at outreach centers (i.e. schools, public events, etc.)
 - Utilizes books, stories, songs and other library resources
 - Programming may include presenting and facilitating events, teaching classes, etc.
 - Includes responsibility for displays and exhibits in department or program area
 - Supervises clerks and volunteers when necessary
 - Is a City of Dyersville employee
 - Works with the Library Director and other library staff to provide the best possible service to the City of Dyersville
 - When assigned, is person in charge of the library when the Library Director or Assistant Director is unavailable
- 4. Specific Duties:
 - Circulation
 - Reference
 - Reader's advisory
 - Information literacy
 - Assist patrons with computers (word processing, web searching, etc.)
 - Public relations activities in collaboration with Assistant Director (for assigned program areas)

- Collection development, including books, periodicals, and non-print materials (for assigned program areas)
- Programming (for assigned program areas)
- Supervision of bulletin boards, decorating, displays and exhibits (for assigned program areas)
- Responsible for opening at least one morning per week, working the evening and closing one evening per week, and working Saturdays. Works a minimum of 10 hours per week as "Librarian in Charge"
- Supervision of clerks, volunteers, etc. when "Librarian in Charge"
- Represent the James Kennedy Public Library at meetings, conferences, etc., as deemed appropriate by the Library Director
- Manage the library when the Director and Assistant Director are unavailable
- Continuing Education as recommended or approved by the Library Director
- Related work as required
- 5. Knowledge, Abilities, and Skills:

Required: Knowledge of the mission, purpose and policies of the library

Knowledge of materials, authors and publications in one or more program area

Knowledge of the principles and practices of librarianship

Knowledge of good customer service principles with an ability to deal professionally with both the public and library staff as

well as establish and maintain effective working relationships with employees and the general public.

- Knowledge of computers and technology
- Ability to utilize computer and other technology and run basic computer programs, including but not limited to Microsoft Office, Internet browsers, email, etc.

Ability to plan, organize, and carry out library activities

Ability to prepare and maintain work records

Knowledge of social networking, including websites, blogs, Facebook, Twitter, YouTube, Instagram, etc.

Preferred: Knowledge of program planning and facilitation techniques

6. Education and Experience:

Required: B.A. or equivalent combination of education and experience Certification at any level by the State Library of Iowa within 2 years of start date

Preferred: MLIS Experience in library services and tasks

7. Regular full-time hourly position.

Revised 5/2011, 5/2012, 12/12, 5/2014, 11/2015; updated by staff 3/2021 for City Compensation Study; revised 9/2021

LIBRARIAN (Part-time) : Christa Palm

- 1. Title: Children's Services Librarian
- 2. Reports to: Library Director
- 3. Purpose and scope of the job: Under the supervision of the Library Director, directs, plans, coordinates, and controls all the activities of the children's services department of the JKPL
 - Provides library services to children up to age 12 and adults working with children,
 - Plans, markets. facilitates and / or presents programs for children 0 to 5th grade, inclusive and families
 - Programming may include presenting to groups of various sizes, including large groups
 - Includes, but is not limited to, programs within the library and at outreach centers (daycares, schools, etc.)
 - Schedules and conducts school tours and instructional visits
 - Serves as a liaison to schools, child care centers, preschools, and other organizations serving children and families and through outreach programs;
 - Responsible for collection development for infants 5th grade, inclusive
 - Responsible for displays and exhibits in children's area as well as assisting the Assistant Library Director with relevant displays and exhibits elsewhere
 - Supervises aides and volunteers when necessary
 - Is a City of Dyersville employee
 - Works with the Library Director and other library staff to provide the best possible service to the City of Dyersville
 - Performs other Library tasks as requested
 - When assigned, is person in charge of the library when the Library Director or Assistant Director is unavailable
- 4. Specific Duties:
 - Assists at the circulation desk when needed
 - Assists patrons with reference questions using print, online and other resources
 - Provides reader's advisory assistance when needed
 - Assists patrons with computers (word processing, web searching, etc.)
 - Responsible for public relations activities for children's services, in collaboration with Assistant Director
 - Responsible for children's collection development, including books, periodicals, and non-print materials
 - Plans, promotes and performs programs, including but not limited to, infant, toddler, and preschool storytimes, summer and winter reading programs, and special events
 - Creates and / or supervises bibliographies, fliers, bulletin boards, decorating, displays and exhibits in the children's area
 - Interprets Library policies and procedures and communicates this information as necessary to patrons;
 - Responsible for working at least one opening / morning shift per week
 - Responsible for working at least one evening / closing shift per week

- Responsible for participating in the weekend rotation which includes working some coverage on Saturday and all Sunday hours
- Works a minimum of 10 hours per week as "Librarian in Charge"
- Supervises subordinate employees, volunteers, etc. when "Librarian in Charge"
- Represents the James Kennedy Public Library at meetings, conferences, etc., as deemed appropriate by the Library Director
- Manages the library when the Director and Assistant Director are unavailable
- Participates in Continuing Education as recommended or approved by the Library Director
- 5. Knowledge, Abilities, and Skills:
 - Knowledge of basic principles and practices of public library services to children including children's literature, reference tools, and reader's advisory
 - Knowledge of child development; ability to understand the needs of children and to interact with them in an effective manner
 - Knowledge of good customer service principles with an ability to deal professionally and tactfully with both the public and fellow library staff
 - Ability to establish and maintain effective working relationships with employees and the general public
 - Ability to utilize computers and other technology and run basic computer programs, including but not limited to Microsoft Office, Internet browsers, email, etc.
 - Ability to use standard office equipment such as copier, fax, phone system, etc.
 - Ability to plan, organize, and carry out library activities
 - Ability to prepare and maintain work records
 - Good oral and written communication skills
 - Initiative and the ability to make effective decisions based on library policies and sound judgment
 - Ability to execute assignments without close supervision
- 6. Education and Experience:

education and experience	Required:	Youth Services Endorsement by the State Library of Iowa within 2
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- Preferred: Master's in Library / Information Science or equivalent advanced degree Experience in library services and tasks
- 7. Physical Requirements: The following are required with or without reasonable accommodation:
 - Sufficient clarity of speech and hearing, which permits the employee to communicate effectively

- Sufficient vision, which permits the employee to prepare and read a variety of materials
- Sufficient manual dexterity, which permits the employee to operate a computer, keyboard, and other equipment
- Sufficient personal mobility, which permits the employee to complete various activities such as lifting up to 35 lbs., bending, kneeling, carrying, and walking.
- 8. Regular part-time position, requiring some evenings, weekends, and flexibility to meet requirements of programming / average work week of 20-25 hours.

(Previous Youth Services, Senior Services and Adult Services Librarian job descriptions were merged into this one position in 2011) Approved 5/2011, revised 5/2014, revised 11/2015, revised 9/2021, revised 5/2022 Part-time children's services librarian job description approved 5/2023

PROGRAMMER (Part-time) – Ann Boeckenstedt

- 1. Title: Senior Services Programmer
- 2. Reports to: Library Director
- 3. Purpose and Scope of the job:
 - Plans, promotes, and implements library programs for specified target audience. Programs may be offered on site, off site, virtually and remotely.
 - Senior Services: programs for those aged 55 or older but may be of interest to all ages
 - Genealogy and Local History: programs featuring genealogy resources and / or local history
 - Includes working with Senior Advisory Group and / or other community volunteers to plan and present programs
 - Utilizes books, and other library resources.
 - Programming may include researching and presenting programs, facilitating events, teaching classes, etc.
 - Involves working with the public and performing routine library tasks in an active, medium-sized municipal public library.
 - Is a City of Dyersville employee
 - Works with the Library Director and other library staff to provide the best possible service to the residents of the City of Dyersville.
- 4. Specific duties:
 - Plan and present programs for seniors at retirement and senior care locations as well as at the library (primary)
 - Assist librarians with programs and related assignments as library needs and work schedule allow
 - Routine library desk work as work schedule allows (Circulation, shelving, etc.)
 - Continuing education as recommended by Library Director
 - Related work as assigned
- 5. Knowledge, Abilities, and Skills:

Required:	Ability to follow written and oral instructions
	Ability to work with the public
	Ability to work with senior citizens and their families

Preferred: Knowledge of programing interests and programming skills for older adults Knowledge of genealogy research and resources Knowledge of local history and relevant resources Willingness to learn new skills Knowledge of routine library procedures

- 6. Education and Experience:
 - Required: AA or equivalent combination of education and experience
- Preferred: Experience in working with senior citizens and their families Experience in routine library work
- 7. Part-time position / average work week of 10 to 12 hours. Schedule will include days, evenings and weekends and must be flexible to meet the demands of programs offered at varied times.

Adopted 5/00, revised 9/02; revised 5/2022

TECHNICAL SERVICES CLERK (part time) – Brian Alm

- 1. Title: Technical Services Clerk
- 2. Reports to: Assistant Director
- 3. Purpose and scope of the job:
 - Interlibrary loan activities, packaging and shipping, and office work in the public library
 - All duties expected of a circulation, shelving, and processing clerk as schedule and primary duties allow.
 - Involves working with the public and performing routine library tasks in an active, medium-sized municipal public library
 - May supervise the library during brief periods of time when supervisory staff are on break
 - Is a City of Dyersville employee
 - Works with the library staff to provide the best possible service to the City of Dyersville
- 4. Specific Duties:
 - Interlibrary loan (primary)
 - Circulation (primary, as assigned)
 - Shelving of materials in all areas of the library (primary, as assigned)
 - Shelf reading
 - Sorting mail, including checking in new materials, comparing them to packing slips, reconciling packing slips with invoices (primary, as assigned)
 - Copy cataloging
 - Assistance with programs, when requested
 - Answer telephone
 - Respond to simple informational (i.e., hours) and directional (where is the ... section) requests
 - Simple reference
 - Related work as required
- 5. Knowledge, Abilities, and Skills:

Required: Ability to follow written and oral instructions

Ability to operate a computer and Microsoft Office programs. Ability to delegate Ability to work with the public Knowledge of the Dewey Decimal System Physical ability to bend and reach as required by shelving tasks

Preferred: Willingness to learn new skills Some knowledge of routine library procedures Knowledge of programming techniques

- 6. Education and Experience:
 - Required: B.A. or equivalent combination of education and experience. Experience with computers
 - Preferred: Experience with organizational systems Experience in routine library work
- 7. Part-time hourly position / average work week of 10 hours, including at least 10 hours per week during regular daytime business hours for interlibrary loan duties.

NOTE: This position is blended with a general clerk position.

Revised 5/2011, 5/2012, 12/12, 5/2014, 11/2015, revised 9/2021

CIRCULATION, SHELVING, PROGRAMMING, and PROCESSING CLERK

- 1. Title: Circulation, Shelving, Programming, and Processing Clerk
- 2. Reports to: Assistant Director
- 3. Purpose and scope of the job:
 - Routine circulation, processing, programming and shelving work in the public library
 - Involves working with the public and performing routine library tasks in an active, medium-sized municipal public library
 - Is a City of Dyersville employee
 - Works with the library staff to provide the best possible service to the City of Dyersville
- 4. Specific Duties:
 - Circulation (primary, as assigned)
 - Shelving of materials in all areas of the library (primary, as assigned)
 - Shelf reading
 - Sorting mail, including putting out newspapers and distributing mail to the appropriate employee mailbox
 - Unpacking boxes of new materials including comparing contents to packing slips, reconciling packing slips with invoices
 - Processing of withdrawn books, including removal from JKPL catalog
 - Processing of materials designated for the storage or duplicate collections
 - Assist with overdue procedures (primary, as assigned)
 - Labeling, covering and otherwise preparing new materials in all formats from arrival to shelf ready (primary, as assigned)
 - Repairing materials in all formats (primary, as assigned)
 - Answer telephone
 - Operate standard office equipment such as copier, fax, etc.
 - Respond to simple informational (i.e., hours) and directional (where is the ... section) requests
 - Simple reference and reader's advisory
 - Basic tech support for public access computers
 - Assistance with interlibrary loan processing
 - Program planning and implementation (primary, as assigned)
 - Assistance with programs, when requested
 - Related work as required
 - May be required to manage library alone during brief times when librarian is not available

Note: Primary, as assigned means a specific staff member has been assigned this duty.

5. Knowledge, Abilities, and Skills:

Required: Ability to follow written and oral instructions Ability to operate a computer Ability to work with the public Willingness to learn new skills Physical ability to bend and reach as required by assigned tasks

Preferred: Knowledge of the Dewey Decimal System Knowledge of routine library procedures

6. Education and Experience:

Required: Some high school (must be at least 16 years old) Experience with computers

Preferred: Experience with organizational systems Experience in routine library work Experience with program planning

7. Part-time position with hours ranging from 5 to 25 hours per week.

adopted 5/1996; revised 1/97; 1/98; 7/2004, 5/11, 5/12, revised 5/2014, reviewed 11/2015; revised 9/2021

SUMMER / TEMPORARY LIBRARY AIDE

- 1. Title: Summer / Temporary Library Aide
- 2. Reports to: Assistant Library Director
- 3. Purpose and Scope of the job:
 - Specific and routine work in the public library.
 - Duties will include assisting in all aspects of library work as needed by permanent staff.
 - Involves working with the public and performing routine library tasks in an active, medium-sized municipal public library.
 - Works with the library staff to provide the best possible service to the residents of the City of Dyersville.
- 4. Sample duties:
 - Circulation (checking materials in and out of the library using a computer).
 - Reception (greeting people as they come in, answering the telephone, directing people to general areas of the library, referring them to a librarian for assistance)
 - Shelving and shelf reading
 - Book processing
 - Inventory
 - Assistance with programming for all ages
 - Related work as assigned
- 5. Knowledge, Abilities, and Skills:

Required: Ability to follow written and oral instructions Ability to work with the public

- Preferred: Willingness to learn new skills Some knowledge of routine library procedures
- 6. Education and Experience:
 - Required: Some high school (must be at least 16 years old)
 - Preferred: Experience with alphabets, filing, etc. Experience in routine library work
- 5. Temporary part-time position. Work hours and duties to be determined as needed and as budget allows.

Adopted 6/2007, revised 5/2014, reviewed 11/2015, revised 9/21

LIBRARY AIDE (AARP POSITION)

- 1. Title: Library Aide (AARP Position)
- 2. Reports to: Library Director
- 3. Purpose and Scope of the job:
 - Simple clerical and routine work in the public library.
 - Involves working with the public and performing routine library tasks in an active, medium-sized municipal public library.
 - Works with the library staff to provide the best possible service to the residents of the City of Dyersville.
- 4. Specific duties:
 - Circulation (checking materials in and out of the library using a computer
 - Reception (greeting people as they come in, answering the telephone, directing people to general areas of the library, referring them to librarian for assistance)
 - Shelving and shelf reading
 - Book processing
 - Related work as assigned
- 5. Knowledge, Abilities, and Skills:
 - Required: Ability to follow written and oral instructions Ability to work with the public
 - Preferred: Willingness to learn new skills Some knowledge of routine library procedures
- 6. Education and Experience:
 - Required: Some high school course work
 - Preferred: Experience with alphabets, filing, etc. Experience in routine library work
- 7.Part-time position / average work week of 20 hours position is filled by AARP person.

Adopted 11/1999, revised 7/2004, reviewed 5/2014, reviewed 11/2015, reviewed 9/2021